Send SMS to 9223166166 for power complaints

Staff Reporter

The Delhi Government on Friday launched a complaint number 9223166166 where power consumers can register their complaint about unscheduled power outages in their area.

The announcement comes a day after the Delhi Government asked the discoms to update their websites with scheduled power outages, including specific information about the area and timings. Chief Minister Arvind Kejriwal has told the discoms that action would be taken against them if they fail to justify the unscheduled power cuts.

“Complaints can be registered only through an SMS to the number provided. It is a complaint number and not a helpline. The complainant has to type DL Power in the beginning of the message. It should be followed by the timing of the outage, day and the specific areas,” Mr. Kejriwal told reporters here.

The discoms on Friday updated their websites with the power outage schedule for the weekend.

However, replying to a question about the long duration of outages scheduled by the discoms, the Chief Minister said he would get the reasons for it probed.